

# IMPORTANT! New Medical/RX ID Cards 2025 Plan Year

**ALL MEMBERS** enrolled in an IBC medical plan will receive new Medical/Rx ID cards for the 2025 plan year. The new cards will be mailed directly to your home prior to the **January 1, 2025** effective date so please be on the lookout for that envelope in your mail.

Member ID numbers are changing so you **MUST** present your new ID card the first time you receive services, including filling a prescription, on or after **January 1, 2025**.

## New member ID numbers for you and your family members:

When you receive your card, it will display your new member ID number. If you have covered family members, you will see that their cards each have new and different numbers, as well.

The numbers all have the same first 8 digits, then the last two are based on their relation to you, as shown here.

Member Type	Member ID
Self/Subscriber	1234567800
Spouse	1234567801
Dependent	1234567802

If you show your old ID card or the provider attempts to verify eligibility or submit a claim using your old ID card or member ID number, it **WILL NOT** work. You will be denied services and claims submitted with the old information will be denied.

## Reminder:

You can access an electronic copy of your ID card on the member portal or mobile app.

When you log into your member account at [www.ibx.com](http://www.ibx.com), click the View ID Cards button on the left side of the home page. On the mobile app, the home screen will show your active plan. Click Select to View, then scroll down and click View My ID Cards.

