

MyUnionNurse

Nurse Advocacy Program

About the MyUnionNurse Program

The Local 286 Nurse program is designed to provide Fund members and their covered eligible dependents with access to their own personal nurse who works with them and helps them manage the complex health care system. The program is separate from our health insurance program and is devoted exclusively to helping members better deal with their complex and often confusing health care needs.

Who is Eligible for the MyUnionNurse Program?

All Fund members and their covered eligible dependents are eligible to use the program.

In most instances, your Local 286 Nurse will contact you to discuss a complex medical issue you or a covered dependent is dealing with. This includes even visiting you at the hospital to help with your care. The program is voluntary and optional so you are not obligated to work with your personal nurse. However, we find most members do and that it's perhaps one of our most valued benefits.

If you have not worked with a nurse related to this program and feel you have an issue you need help with, you can call your Local 286 Nurse at 267-940-8435 or the Fund office at 215-829-9212.

MyUnionNurse Services Include:

- Visiting (or otherwise advocating on behalf of) members in any hospital, nursing home, rehabilitation facility or the patient's personal household, as deemed necessary or appropriate, to help ensure they are receiving optimal care.
- Accompanying members to physician visits to assist in understanding their health issues, diagnoses, treatment options and recommendations.
- Performing telephonic outreach to members undergoing new diagnostic testing to discern health issues and offering assistance.
- Providing members with decision support relating to elective procedures.
- Expediting/Scheduling physician appointments, including second opinions when necessary or appropriate.
- Assisting members in the management of their chronic diseases including diabetes, hypertension, CHF, COPD, asthma and others.
- Assisting members in selecting primary and specialty physicians as well as other providers and facilities.
- Assisting members in obtaining medical equipment and supplies.
- Answering general questions relating to any health-related issues.